

ARCHIE COOK

PROFILE

Archie is a highly motivated Cyber Security graduate with a strong work ethic and a flexible, hands-on attitude. Having recently completed his third year of a BSc (Hons) in Cyber Security at Bath Spa University with a 2:1, he is working towards a long-term career in ethical hacking and penetration testing.

Alongside his studies, Archie has gained valuable real-world experience in fast-paced hospitality and customer-facing environments. From managing responsibilities under pressure as free pouring bartender to handling sensitive customer data in call centre and betting shop roles, Archie brings reliability, professionalism, customer-first and security-based mindset to every role he takes on.

He is currently looking for a full-time position. Archie is proactive, adaptable, and always keen to contribute to a high-performing team.

CONTACT

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EXPERIENCE

AUGUST 2025 - CURRENT

LEAD WEB DEVELOPER @ (WWW.SCOUTNONLEAGUE.COM)

Archie was hired as a freelancer with the scope of work: Design, build, and deliver the clients website according to the agreed specifications. Integrate and configure subscription and payment systems. After launch, manage and operate the entire website on behalf of the client which includes - Monitoring website reliability and uptime. Applying updates, fixing bugs and errors, keep website secure and backed up. Maintaining full responsibility for the websites cyber security, including safeguarding against hacking, data breaches, malware, and other cyber risks, and implementing industry-standard practices.

MAY 2023 - JAN 2024

BARTENDER @ THE BOTANIST BATH

Archie worked as a part-time Bartender for The Botanist in Bath during the summer holidays, He was trained to build cocktails, make coffees, pour pints, and work on an extremely busy bar, this also involved cleaning up and closing down the bar and barback till 2-3am in the morning and doing other various tasks such as restocking ice, changing the kegs of beer and cider, ensuring there's enough stock and if not then informing colleagues that they are out, cutting garnish for cocktails, making sure the bar is clean and there's no cross contaminates which are all to be completed to ensure the guests have the best customer experience.

JULY 2022 - DECEMBER 2022

CUSTOMER SERVICE MANAGER @ LADBROKES

Archie worked as a Customer Service Manager at Ladbrookes to supplement his University Loan. During his six months he put into practice security measures whilst managing large amounts of money counting cash from tills and slot machines. He was customer facing taking and paying out bets. Archie left the job as he felt that gambling showed the worst in people and decided that there were other avenues to jobs he wanted to explore.

OCTOBER 2020 - SEPTEMBER 2021

CALL AGENT FOR DHSC IAS AND NHS T&T WITH SITEL

Archie worked from home as a call agent for DHCS (Department of Health and Social Care) . He was trained to deal with tier 3 contact tracer, ISO Follow Up and IAS (International Arrivals Service) making up to 200 calls per day. This developed his telephone skills to ensure that his manner was professional, friendly and efficient as well as maintaining records at the end of each call. He was expected to escalate certain calls when necessary to his supervisor for those breaching isolation legal requirements. His initial contract was extended many times till Oct 31st 2021 however I left in Sep 2021 to go study at Bath Spa University.

MAY 2020 - OCTOBER 2020

WEB DEVELOPMENT AND DATA ENTRY

Archie worked as a sub-contractor for STEL as a web developer. Using Magento (Open-Source e-commerce platform) he used a number of techniques to change and investigate files written in PHP, HTML5, CSS, JavaScript and MySQL. He also used excel skills to sort and import product and catalog data for their development and production site. Identified and rectified missing data (images, items, customers), bugs and errors.
<https://www.torrendynamics.com/index.php/> and www.steltools.com

OCT 2019 - APRIL 2020

POLLY'S TEA ROOMS, HIGH STREET, MARLBOROUGH: WEB DEVELOPER AND SOCIAL MEDIA MANAGER

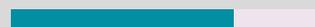
Archie worked part-time whilst at college studying for his BTEC, he developed the website introducing modern concepts, linked to social media with monthly competitions to increase the market profile and sell gift cards as well as broaden their market share locally. In doing so he generated a substantial increase in new and returning customers, by gaining traction on Instagram & Facebook doing marketing and advertising. The pandemic ended the job. <https://www.thepollytearooms.com/>

EDUCATION

Sept 2021 - June 2025 BSC Hons Cyber Security - 2:1
Sept 2018 - 2020: BTEC LEVEL 3 NATIONAL EXTENDED DIPLOMA IN COMPUTING, New College, Swindon - M, P, P.
Sept 2013 - June 2018: GCSE's, St John's School, Marlborough
English Literature, 4, English Language 4, Mathematics, 5, Double Science 5,4, Computing 6, ICT A, Pet-XI Microsoft Specialist A.

SKILLS

Implementation



Computer Forensics



Web Development



Communication



Project Management



Graphic Design

